



Product trials are reserved to the ExoBaby/ExoBand and Hensinger collars. Requests for other products such as helmets will be assessed on a case by case basis. To apply for a product trial, please complete the details below. By returning the completed form, both the allied health professional (AHP) and client acknowledge and agree to the terms and conditions outlined below.

DATE

Participant Details

/ /

Name:

Date of Birth: Male Female

Diagnosis/
Disability:

NDIS Number: Self Managed Plan Managed NDIA Managed

Plan Manager
invoice email:

Contact Details

Parent Name:

Phone Number:

Email:

Address:

Details of Prescribing Allied Health Professional (AHP)

Name:

Allied Health
Profession :

Organisation :

Email :

Delivery Address
*(must be shipped
to the therapist)*



Product/s Requested for Trial

ExoBaby / ExoBand

- Extra Small ExoBaby
- Small ExoBand
- Medium ExoBand
- Large ExoBand
- Extra Large Exoband
- Other product (specify product and size)

Hensinger Collars (two Hensinger collars may be selected for trial)

- X Small Low Back Hensinger
- Small Low Back Hensinger
- Medium Low Back Hensinger
- Large Low Back Hensinger
- X Small High Back Hensinger
- Small High Back Hensinger
- Medium High Back Hensinger
- Large High Back Hensinger

Product Trial Terms and Conditions

- The product/s must be shipped to the Allied Health Professional (AHP) who will supervise the trial.
- The trial incurs a fee of \$45 for administration and return postage, which will be invoiced to the client or plan manager via email. Payment of the invoice must be completed before the product is shipped.
- The invoice will detail both the trial fee and the product/s involved. A separate quote for the trial product/s will also be provided to maintain transparency regarding the purchase price.
- The AHP is fully responsible for the care of the items and holds financial and legal liability for any damage to products or individuals resulting from misuse during the trial.
- The trial period lasts a maximum of 10 business days, allowing the AHP to schedule an appointment with the client. If an extension is necessary due to unforeseen circumstances, please contact us.
- The trial is intended to assess suitability and sizing within a single therapy appointment and is not meant for extended or repeated use over time.
- If additional support or information regarding the product or its fitting is needed, please reach out to us for assistance from our physiotherapist.
- All packaging must be retained.
- After the trial concludes, repackage the product in its original packaging and utilize the provided return postage label and box/satchel.
- Post the item back to us via Australia Post as promptly as possible. Notify us when the package has been posted and of the outcome of the trial.
- The product must be returned in the same condition it was received. If the product is returned damaged or in an unusable state, the client and/or AHP may incur the cost of replacement.

Signature (if submitted via eMail this is taken as an electronic agreement to this declaration)

By submitting this form, I acknowledge and agree to the terms and conditions of the product trial described above. I acknowledge that I have also informed the client and/or the client's family of the terms and conditions of the product trial.

Name: _____ Signed: _____