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Caring For Your Medica Shoes



Thank-you for trusting Medica Shoes to support your child's feet. Medica Shoes are skilfully handmade in the Ukraine by a team of shoe technicians who aim to provide real leather footwear that is orthopaedically designed to provide support and comfort for your child's feet.

Warranty

Medica Shoes are guaranteed to be free from manufacturing faults or defects for 30 days from the confirmed date of purchase. This 30-day limited warranty covers defects in materials and workmanship. Where a fault is discovered in a product please contact the Retailer with the details of the fault, who will then work with you to investigate the fault. If the fault is accepted under warranty then the product will be repaired or replaced.

This 30-day limited warranty does not cover damage caused by normal or excessive wear and tear, improper use or care, accident, neglect, or the natural breakdown of materials over time.

Please refer to the Distributor's website for further information on Returns and Exchange Policies.

Care Guide

In order for your child to obtain the full benefit of their new footwear, please follow these wearing and care instructions carefully.

Wearing Advice

- Initially the footwear should be worn for ½ an hour at a time, gradually increasing the wear time over the next 7-10 days.
- Examine the feet regularly for any pressure areas, rubbing or swelling.
- Any skin redness should disappear within 20-30 minutes, if not please seek advice from your prescribing health care professional.
- There may be initial discomfort (but not pain) from the footwear whilst the body adjusts and the leather adapts, however, if problems continue after 3 weeks, please contact your prescribing health professional for a review.

- Ensure socks are worn to avoid rubbing and chaffing of the skin.
- The footwear must be unlaced/undone when donning and doffing.
- If the footwear has a zipper, it must be zipped all the way down to the base of the zip when donning and doffing. This reduces the stress placed on the zipper and increases longevity.
- Check the footwear regularly for functionality, wear and tear, damage and correct size. In the event of loss of functionality or damage, the shoes should no longer be worn, and your treating health professional consulted.

Care instructions

- Leather is a natural product and variations in colour and texture may occur.
- Do not let the footwear get soaking wet.
- Nubuck and suede leathers are less resistant to soaking through, therefore it is recommended to spray with a leather protector before wear.
- If the footwear does get wet or sweaty, they should be dried at room temperature away from direct heat such as fires, heaters, or direct sunshine. Stuff newspaper or paper towel inside the shoes to retain the shape while drying.
- The footwear cannot be washed in a washing machine nor dried in a tumble drier.
- Correct cleaning and care of the leather is essential to maintaining the suppleness of the leather and its longevity. The different leather types should be treated as follows:
 - *Smooth Leather*: Remove any surface dirt using a damp cloth. Apply a high-quality shoe cream or polish of the appropriate colour. When the leather absorbs the polish, buff with a soft cloth.
 - *Nubuck or suede leather*: Before wear, spray with a nubuck or suede leather protector. To clean, remove any surface dirt with a suede brush or soft nail brush, clean the soles and rim with a damp cloth. Spray with a suede leather protector. Do not use shoe polish or cream.